

KEY STRATEGIC PERFORMANCE MEASURES 2014/15 AND TARGETS

CP Theme	Directorate	New/Existing?	Indicator Name	2012/13 Outturn	2013/14 Outturn	2014/15 Lower Bandwidth / minimum standard	2013/14 Stretched Target	In line with Target Setting Policy? Y/N	Comments
A Great Place to Live	CLC	E	Percentage of household waste sent for reuse, recycling and composting	27.63	29	29	30	Y	
	CLC	E	Improved street and environmental cleanliness: litter	1.9	1.9	1.9	1	Y	
	CLC	E	Improved street and environmental cleanliness: detritus	3.6	2.4	2.4	2	Y	
	CLC	E	Improved street and environmental cleanliness: graffiti	8.8	6.2	6.2	4	Y	
	CLC	E	Improved street and environmental cleanliness: fly-posting	2.2	2	2	1	Y	
	CLC	E	Percentage of residents who rate parks and open spaces as good, very good or excellent (ARS measure)	60	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	CLC	E	Overall / general satisfaction with the local area (ARS)	82	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	D&R	N	* Number of affordable / social rented housing completions for family housing (gross figures only)	174	187	360	500	Y	
	D&R	E	* Lets to overcrowded households	1410	815	820	1000	Y	
	D&R	E	* The number of households who considered themselves as homeless, who approached the local authority's housing advice service's, and for whom housing advice casework intervention resolved their situation.	6.05	6.59	6.59	7.40	Y	
	D&R	E	Percentage of overall council housing stock that is non-decent	60.01	48.42 (P)	23.78	21.78 (P)	Y	
	D&R	E	Number of affordable homes delivered (gross)	630	595	850	1231	Y	
A Prosperous Community	ESCW	N	* Early Years Foundation Profile: % of children achieving a Good Level of Development (EYFSP)	N/A	45.90	45.90	47.50	Y	
	ESCW	N	* KS2 achievement: % of children achieving L4+ in Reading, Writing and Maths	N/A	78.00	78.00	79.00	Y	
	ESCW	E	* Achievement of 5 or more A - C grades at GCSE or equivalent including English and Maths	61.8	64.7	64.7	65.70	Y	
	ESCW	N	* Average Point Score per A Level student (FTE)	N/A	662.50	662.50	695.60	Y	
	ESCW	E	* Proportion of children in poverty	48.6	46.1	-	-		PLACEHOLDER - there is uncertainty about the impact of changes to the benefits data that underpin current definition. The September 2014 release may be affected, and therefore it seems sensible to defer attaching a target for the coming period, until we can establish a new baseline.
	CLC	E	* 16 to 19 year olds who are not in education, employment or training (NEET)	4.9	4.56	4.56	4.33	Y	
	D&R	E	* JSA Claimant Rate (Gap between TH & London Average)	1.6	0.9 (JSA 3.7%)	0.9	0.6	Y	
	D&R	E	* Overall employment rate (working age) [Gap between TH and London average]	7.30	6.7 Employment Rate 63.4%	6.70	6.30	Y	
	D&R	N	* Labour market: number of job starts for Tower Hamlets Residents	N/A	N/A	4,100.00	5,900.00	Y	
A Safe and Cohesive Community	CLC	E	Local Concern about ASB and Crime (ARS): drunk & rowdy behaviour in public spaces	46	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	CLC	E	Local Concern about ASB and Crime (ARS): vandalism, graffiti & criminal damage	43	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	CLC	E	Local Concern about ASB and Crime (ARS): drug use or drug dealing as a problem	55	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	CLC	E	ASB Satisfaction: Satisfaction with the Police / Community Safety Partnership (ARS)	N/A	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	LPG	E	* % of people who believe people from different backgrounds get along well together (ARS)	81	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	CLC	N	MOPAC 7 (total)	N/A	1,096	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Robbery Offences	2,880 (10.95)	2,496 (9.49)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Burglary Offences	5,606 (21.32)	5,232 (19.89)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Theft of a Motor Vehicle Offences	1,684 (6.4)	1,796 (6.83)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Theft from a Motor Vehicle Offences	3,634	3,910 (14.87)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Total number of Criminal Damage	4,144 (15.76)	3,983 (15.14)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Theft from the Person Offences (Personal Robberies)	1,816 (6.9)	2,343 (8.91)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Total number of Violence with Injury	2,205 (8.38)	2,343 (8.91)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	* Total number of Domestic Violence Incidents		N/A	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	E	CAD Calls for ASB (Number of Police ASB CAD (101 & 999) Calls)	75.01	76.85	76.85	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Number of Total Notifiable Offences	28,491 (108.33)	28,117 (106.91)	TBC	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Number of people Killed or Seriously Injured	40.1 (2009-11)	47.1 (2010-2012)	47.1	TBC		CSP to agree relevant indicators and targets.
	CLC	N	Number of Children Killed or Seriously Injured	3.7 (2009-11)	3.7 (2010-12)	3.7	TBC		CSP to agree relevant indicators and targets.

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A Healthy and Supportive Community	ESCW	E	* Proportion of people using social care who receive self-directed support, and those receiving direct payments (ASCOF1C(1))	N/A	61.7 (P)	61.7	70	Y	
	ESCW	E	* Social care-related quality of life (ASCOF 1A)	18	18.5	18.5	18.6	Y	
	ESCW	E	Percentage of CAF reviews with an improved score	61.6	TBC	TBC	TBC		Awaiting year end data
	ESCW	E	Average time between a child entering care and moving in with it adoptive family	578	550	550	514	Y	
	ESCW	E	* Percentage of ethnic minority background children adopted	5	4	4	7	Y	
	ESCW	N	* Excess weight in 4-5 year olds	N/A	26.3	23.6	23.2	Y	
	ESCW	N	* Life expectancy at birth: Male	N/A	77.1	77.1	77.5	Y	
	ESCW	N	* Life expectancy at birth: Female	N/A	82	82	82.3	Y	
	ESCW	N	Smoking Prevalence (overall)	N/A	19.3	22.1	16.6	Y	
	ESCW	N	* Stopping Smoking	1,585 (per 100,000) / 3,260 (actual)	TBC	TBC	TBC		
ESCW	N	Under 18 Conception	N/A	24.3	24.3	23	Y		
One Tower Hamlets	LPG	E	Percentage of residents agreeing that the Council is doing a good job (ARS measure)	76	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	LPG	E	Percentage of residents agreeing that the Council involves residents when making decisions (ARS)	49	TBC	TBC	TBC		Targets set when survey outcomes become available (Autumn 2014)
	RES	E	* The percentage of staff that are LP07 or above that are women	46.34	49.28	49.28	50	Y	
	RES	E	The number of working days/shifts lost to sickness absence per employee	5.49	6.47	6.47	TBC		Target being agreed by People Board, mid-July 2014
	RES	E	* The percentage of staff that are LP07 or above who are from an ethnic minority	23.91	23.05	23.05	30	Y	
	RES	E	* The percentage of staff that are LP07 or above who have a disability	5.49	6.34	6.34	6.9	Y	
	RES	E	Customer Access overall satisfaction	89.39	91.38	91	92	Y	
	RES	N	Percentage of Council Tax collected	N/A	95.4	95.5	95.6	Y	
RES	N	Percentage of non-domestic rates collected	N/A	99.7	99.5	99.5	N	Targets have been set to reflect the Autumn Statement announcement that 95% of all appeals outstanding at 1/4/13 will be cleared by July 2015. This could mean that we suffer more losses this year if they do manage to clear the 2000 odd cases that we have outstanding.	